

## Communication from Public

**Name:** Adriana De La Cruz  
**Date Submitted:** 05/25/2021 12:19 PM  
**Council File No:** 20-1536

**Comments for Public Posting:** Hello my name is Adriana De La Cruz. Thank you for allowing me to speak on this project. I wholeheartedly support the endeavors of the Bureau of Street Services to provide the necessary updates that are necessary in this program that has been in place for 40 years. Over the years, there have been periodic changes and one that I identify as being a priority, such as the change in the agreement with the former vendor. I appreciate the department in their outreach efforts to the community and sharing with my neighbors the various items that can be improved upon in the next years. I have always been concerned about stakeholders in the valley not having the necessary shade or shelter during inclement weather conditions. It would be such an improvement for the riders that use public transportation to have this essential service. Approving of this venture will allow for other improvements in technology, such as solar powered self sustaining upgrades to existing transit furniture. I appreciated your review of the program and the presentation being put forward to you today by the General Manager. It's not often that such a need is recognized and implemented in such a thoughtful responsible manner, please vote in support of the program. It will not only provide essential services to your continents within your respective council districts but also to others nearby. If only the city has limitless funding to be able to create a place of sanctuary at every bus stop, but there can be for the highest priority locations now. Please look at the project as one that received your support and that you helped carry on the legacy for another 40 years. Leave your mark by voting YES on this today. Allow for thousands of individuals to continue receiving the benefits that grandparents, parents, themselves and future generations shall receive. A place to rest weary bones, a place to shelter from rain or the heat. It is these small gestures of gratitude that motivated you to be in the seat you are today. Would you please look into your generous compassionate heart and vote towards something good. You may not be using the furniture that is placed on our glorious city streets, but I have and so have my loved ones. I thank you for understanding that there will be many voices that you hear often in the negative at these meetings give you other reasons not to support it. I plead with your inherent inner voice that mirrors what the General Manager Adel will soon present to

you, that we get benefit when we help others. I am hoping that you know that there is an obligation to the people that you represent and this program have gone to great lengths to hear from the stakeholders about any concerns. They have requested for more in depth research regarding the concerns heard, and the department has gone above and beyond to gather information in the form of a survey and zoom meetings to hear more. You are very fortunate to have such caring and genuinely kind persons in the department, I do recognize this gift. Open your mind and listen to the good that you hear rarely, make the decision you will not regret which may also be a rarity. Thank you again for allowing me to express my sentiments. I have been a stakeholder advisor for some years now. I also represent at the LADWP on behalf of Los Angeles stakeholders. I hold their best interests at heart, and I approve of this project as I fell it does provide a huge benefit with no loss. Blessings to you for doing a superb job and I thank you. Respectfully, Adriana De La Cruz

## Communication from Public

**Name:** Cassie Halls

**Date Submitted:** 05/25/2021 06:15 PM

**Council File No:** 20-1536

**Comments for Public Posting:** Public Works Committee Los Angeles City Hall 200 N. Spring Street, 3rd Floor Los Angeles, CA 90012 Re: Support the Sidewalk and Transit Amenities Program (STAP) report To Whom It May Concern: I am writing in support of the Sidewalk and Transit Amenities Program (STAP) report received by the City of Los Angeles Public Works Committee during the May 26th City Council meeting. Our mission at LA Metro is to provide a high-quality public transit system for over nine million residents of LA County, including four million who reside in the City of Los Angeles. Safe, clean, and reliable infrastructure, including the bus stops we serve, is at the core of our ability to fulfill this mission. Metro is reliant on a strong partnership with the City to ensure that the constituents of Los Angeles have dignified spaces to wait for the bus. We appreciate StreetsLA's ongoing collaboration to develop a data- and equity-driven approach to determining the rollout of the STAP. I applaud the focus City staff has taken to prioritize locations where constituents are accessing essential services and facing challenges including extreme heat, as well as where low-income communities, and zero-vehicle households need safe and comfortable access to transit. A successful Sidewalk and Transit Amenities Program would be a big step forward to our shared goal of achieving racial equity for Latino, Black, and Indigenous residents of Los Angeles while providing a world-class transportation system. Metro's NextGen Bus Plan revealed that the waiting experience is a crucial component to the bus's success in LA. Shade, seating, and other features are not "desirable" but rather basic needs for our bus-riding constituents that can often determine whether they want to, or are able to, ride our system. This input has guided us to develop a new agency-wide effort which seeks to improve bus services and stops by uniting Metro bus-related efforts under one comprehensive program called Better Bus. Better Bus elevates investments that address core rider needs and improve bus speed, ease, safety, and comfort. We plan to work hand-in-hand with the City, as well as the other 87 local jurisdictions and Los Angeles County, to implement this program and transform bus journeys across the region. Our priorities for the street furniture program are to meet the basic needs of your constituents at bus stops, which are reflected in the STAP report: - Shelter and/or shade

protection, particularly in areas of extreme heat and Urban Heat Islands - ADA accessibility and universal design features - Safe pedestrian crossing - Lighting and security features - Seating and/or lean bars - Real-time and schedule information, interactive usability, wayfinding, access to information on essential services, and emergency public safety announcements - Well-maintained and clean stops, as well as access to public-health focused amenities, such as hydration stations and hand-sanitizing stations Metro also supports the other key elements of the STAP program, including: - Reinvestment of advertising revenue: STAP's proposal includes a recommendation that Metro strongly endorses, for advertising revenue to be reinvested into communities of need, to ensure equitable expansion of street furniture in low-revenue areas where it is often needed most, as well as reallocation of existing street furniture to communities facing extreme heat. - Flexibility in Contract Negotiations: opportunities to create a more dynamic program and incorporate community feedback and emerging needs. - Integrated Real-time Information and Service Alerts: the STAP program has the capability to coordinate with Metro to provide real-time bus info and ability to display service alerts and public safety announcements at bus stops on digital screens, as well as provide Free WIFI at bus stops. I believe that great bus stops are the product of strong inter-agency partnerships. We look forward to continuing to partner on the critical work ahead. Sincerely, Phillip A. Washington Chief Executive Officer Los Angeles Metro



Los Angeles County  
Metropolitan Transportation Authority

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**Phillip A. Washington**  
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May 24, 2021

Public Works Committee  
Los Angeles City Hall  
200 N. Spring Street, 3rd Floor  
Los Angeles, CA 90012

Re: Support the Sidewalk and Transit Amenities Program (STAP) report

To Whom It May Concern:

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A successful Sidewalk and Transit Amenities Program would be a big step forward to our shared goal of achieving racial equity for Latino, Black, and Indigenous residents of Los Angeles while providing a world-class transportation system. Metro's NextGen Bus Plan revealed that the waiting experience is a crucial component to the bus's success in LA. Shade, seating, and other features are not "desirable" but rather basic needs for our bus-riding constituents that can often determine whether they want to, or are able to, ride our system. This input has guided us to develop a new agency-wide effort which seeks to improve bus services and stops by uniting Metro bus-related efforts under one comprehensive program called Better Bus. Better Bus elevates investments that address core rider needs and improve bus speed, ease, safety, and comfort. We plan to work hand-in-hand with the City, as well as the other 87 local jurisdictions and Los Angeles County, to implement this program and transform bus journeys across the region.

Our priorities for the street furniture program are to meet the basic needs of your constituents at bus stops, which are reflected in the STAP report:

- Shelter and/or shade protection, particularly in areas of extreme heat and Urban Heat Islands
- ADA accessibility and universal design features
- Safe pedestrian crossing
- Lighting and security features
- Seating and/or lean bars
- Real-time and schedule information, interactive usability, wayfinding, access to information on essential services, and emergency public safety announcements
- Well-maintained and clean stops, as well as access to public-health focused amenities, such as hydration stations and hand-sanitizing stations

Metro also supports the other key elements of the STAP program, including:

- *Reinvestment of advertising revenue*: STAP's proposal includes a recommendation that Metro strongly endorses, for advertising revenue to be reinvested into communities of need, to ensure equitable expansion of street furniture in low-revenue areas where it is often needed most, as well as reallocation of existing street furniture to communities facing extreme heat.
- *Flexibility in Contract Negotiations*: opportunities to create a more dynamic program and incorporate community feedback and emerging needs.
- *Integrated Real-time Information and Service Alerts*: the STAP program has the capability to coordinate with Metro to provide real-time bus info and ability to display service alerts and public safety announcements at bus stops on digital screens, as well as provide Free WIFI at bus stops.

I believe that great bus stops are the product of strong inter-agency partnerships. We look forward to continuing to partner on the critical work ahead.

Sincerely,



Phillip A. Washington  
Chief Executive Officer